Dasari HNNSK Srinivasa Rao

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DePaul University

College of Computing and Digital Media

# South Wabash Avenue, Chicago, IL 60604

# Dear Team,

I am interested in Tech Support at DePaul University, as mentioned in portal. I am currently pursuing master’s in computer science. I was former Test Automation Engineer at Ericsson India global services with almost 2 years and 7 months of experience in building Automated scripts in python and testing the web application. I believe that the skills and experiences I have gained at this position make me an ideal candidate for the job.

As a Test Automation Engineer for more than 2 years. This duty requires more involvement with the customer and customer service, which I need to keep the track of the all the requests of the customers. Helped and worked team members to gain knowledge in the new technologies and technics to improve the quality of the program. Always tried to maintain positive relation with the customers. Actively involved in team meetings to maintain accurate customer requirement.

And proficient in Office Accessories like MS Word, Power Point Excel, always want to maintain the clear documentation for future purpose and as my duty requires meticulous coding skills,

problem-solving skills, troubleshooting skills, management, good Customer Service and an ability to convey complex ideas clearly and received a YOUNG BUDDING TALENT AWARD AND POWER AWARD for my contribution towards the application/component. I will try my best to contribute to my new role.

I am confident that my experience in the IT industry and communication skills qualify me for consideration. If you would like, I can work for 20 hours/week. I have also enclosed my resume. I look forward to meeting with you and discussing my qualifications in more detail.

Sincerely,

# Srinivas Dasari

# DePaul ID - 2081597